

Case Study



Organization

LAGBUS

Country

Nigeria, Africa

Industry/ Vertical

Transportation



Corporate Profile

LAGBUS is a Transportation Services Provider in Lagos, Nigeria which started operations on the 17th of February, 2007. Created out of years of experience of transportation woes, LAGBUS offers to alleviate the transportation issues in Lagos State. Currently, LAGBUS has over 500 buses and 40 routes in operation. They operate a prepaid and on-the-bus ticketing service available in different denominations on different routes.

LAGBUS aims to deploy dedicated buses with prepaid tickets, select operators and GPS monitoring to create a modern bus transportation system for Lagos. They would create a modern, secure and sustainable bus transportation service designed for the special needs of Lagos, while creating opportunities for all stakeholders and be a model for others.

The LAGBUS Challenge

As with most institutions, Internet played an important role in the day-to-day activities of LAGBUS. "While the staff needed Internet access for their tasks, we needed to make sure they do not lose focus on work by the vast number of distractions available on the Internet", said Mr. Mike Olukuewu, Systems Administrator at LAGBUS. The major issue that they faced within their network was:

Unmonitored User Internet Activities

Undoubtedly, Internet makes a wonderful tool for business-related tasks like communications, research, tracking, etc. But, the downside of this wonder is that it offers too much of non-work related stuff that distracts employees and reduces their productivity. Hence, Mr. Olukuewu wanted to monitor and control web surfing patterns of all employees and employee groups to ensure that the productivity and integrity of each and every employee is maintained.

The Cyberoam Solution

Being dissatisfied with their previous security solution, i.e., Microsoft ISA Server, Mr. Olukuewu searched the market for a suitable Internet security solution. He found Cyberoam to fulfil his requirement, and purchased One (1) CR 100iNG. It is deployed in Gateway Mode at their Head Office in Lagos. After Cyberoam installation, they noticed the following business benefits.

Network Perimeter Safeguarded

Cyberoam's ICSA and Check mark Certified Firewall offers stateful and deep-packet inspection to provide granular access control over Internet and network resources. It prevents unauthorized entry into the private network connected to the Internet. Data entering or leaving the network passes through the firewall, which examines the data and blocks traffic that does not meet specified security criteria.



"Cyberoam has performed wonderfully right from the time it was deployed. We are very satisfied with it"

Mr. Mike Olukuewu
Systems Administrator
LAGBUS

Internet Activities Bridled

Cyberoam allows Mr. Olukuewu to instantly block web sites and enforce acceptable usage policies on employees. Cyberoam has a content filtering database of more than 100 million websites, categorized in 89+ categories. All social networking websites, unauthorized downloads, P2P applications, pirated audio and video streaming and other harmful and unproductive content is now safely blocked. “Cyberoam gives us firm control over all Internet activities within the office premises. It helps us in upholding discipline and productivity among the employees”, said Mr. Olukuewu.

Comprehensive Reporting

“Cyberoam’s comprehensive and granular reporting approach is quite commendable”, said Mr. Olukuewu. An efficient reporting tool was one of their dire needs with the help of which they could closely watch all their network activities. Cyberoam, with its 1200+ drill-down reports, gives LAGBUS a meticulous view of Who is Doing What, When and Where.

Cyberoam’s comprehensive and granular reporting approach is quite commendable

To Conclude

“Cyberoam has performed wonderfully right from the time it was deployed. We are very satisfied with it”, said Mr. Olukuewu.



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